



## Our Corporate Services:

### Work-Life Referrals

Because we know how difficult it is for employees to balance work and family, our Family Referral Partnership — a unique, 24-hour call-in service — links employees who need dependent care resources with our skilled work-life consultants.

### Consulting

We offer you customized benefits management solutions and work personally with your executive management and human resources, personnel, and benefit departments to solve your particular problems and fill your needs.

### Onsite Childcare Center Development

Innovative organizations across the country reap the benefits of having onsite childcare. Let us work with you to analyze your employees' specific childcare needs, help select a site, and give you a custom plan for developing your company's childcare center. We guide you every step of the way — from creating the vision through to opening day.

**Some of our clients include:** Emory University, CDC, Georgia Tech, CNN, Georgia Pacific Corporation, Children's Healthcare of Atlanta, Georgia Power Company and many more!

### Professional Development

Our team of expert facilitators conduct lively, highly interactive sessions covering childcare, leadership, parenting, wellness, and eldercare. We can design learning events that meet your organization's needs, from 1-hour seminars to multiday conferences. We also offer a train-the-trainer course if you want to develop your own in-house resources.

### Executive Recruitment for the Childcare Industry

BrownRichards understands the challenge of quality childcare and how quality leadership is the key to success. With decades of connections in the field and a deep understanding of best practices in early care and learning, we are uniquely positioned to conduct your Executive Director, Educational Director or other management position search.

## Let us make your employees happier, healthier, and more productive.

At BrownRichards & Associates, we help our clients best meet their employees' changing needs. A pioneer in the work-life field since 1977, we are a human resource consulting firm that specializes in work-life benefits. We tailor our services to your workforce, staff, and budget.



## Additional Services:

### Monthly Webinars

Each month we offer free interactive webinars focused on specific work life topics with expert speakers in the areas of Parenting, Childcare, Wellness, Aging, Eldercare, Financial and Legal, and Education.



### Health and Wellness Programs

We offer services that enable companies to deliver behavior changing programs to encourage employees and their family members to lead healthier lives.



### Nurseline

Nurseline provides registered nurses, 24 hours a day, 7 days a week. Healthcare counseling and telephone triage assess health status and provide immediate health information, steering patients to the appropriate level of care.

### New Parent Transition Program

This program is designed to provide new, adoptive parents, and veteran parents with the tools, resources, and telephonic support needed to balance their home and work life.

### Geriatric Care Network

Geriatric care managers assist employees in assessing situations related to older parents or other loved ones, educate employees on available options, and suggest supportive services or facilities to address their needs.

### Back Up Child and Elder Care Program

This program enables employees to attend work when they experience temporary breakdowns in their child or elder caregiving arrangements.

## Our Online Service:

BrownRichards provides our clients with a highly interactive website that focuses on behavioral health and work-life topics delivered on a single, integrated technology platform that offers a wealth of information.



We have integrated our national work-life database of over 800,000 records so employers, managers, employees, and their family members can do their own searches. Several modules are offered, including those focused on balanced work-life, mental health, legal and financial issues, and on-line training. Our site also provides self-help tools, webinars, calculators, newsletters and over 6,000 articles and tip sheets that include Harvard reviewed press articles.

### Child Care "Locators"

- Child Care Centers
- Family Child Care
- In Home Agencies
- Summer Camps
- State & Federal Services
- New Parent Services - Lactation Consultants

### Adoption "Locators"

- Private Agencies
- Public Adoption Agencies
- State Adoption Units
- Reunion Registry
- Adoption Attorneys

### Education "Locators"

- Public and Private Schools
- Colleges and Universities
- Vocational and Technical Schools

### Adult/Aging Care & Services "Locators"

- Adult Day Care
- Area Agencies on Aging
- Assisted Living Facilities
- In Home Services
- Independent Housing
- Continuing Care Retirement Communities
- Geriatric Care Assessment
- Elder Law Attorneys
- Emergency Response Systems
- Hospices
- Long Term Care Insurance
- Medical Equipment
- Subsidized Senior Housing
- Rehabilitation
- Senior Centers
- Prescription Assistance
- Nursing Homes



## How we help our EAP clients

BrownRichards services many national and international EAP clients and has fully integrated our services with theirs to provide a seamless approach for the employees they serve.

- We offer fully branded websites with your logo, look and messaging.
- We take calls from your clients and do follow up under the EAP's name.
- We assist you with promoting the service by providing promotional collaterals and proposal development.
- We offer monthly webinars conducted by experts in their fields for your clients.

## Our Telephonic Consultation and Referral Service:

Employees can call a toll free number that is available **24** hours a day, **7** days a week, **365** days a year, and speak directly with highly trained consultants who are able to assist the employees in defining their needs.



Our consultants are highly skilled professionals who assess the employee's needs and assist them in determining the best solution(s) based on their criteria. Our services include in-depth consulting, problem solving and needs assessment skills.

Following the consultation, our referral specialists provide the employee with a wide variety of referrals and educational materials including topic-related tip sheets.

Finally, a consultant will conduct a follow-up call within one week of the initial call to ensure that the employee's needs have been satisfied.

### Referral Topics Include:

- Child Care
- Elder Care
- Pet Services
- Community Resources
- College Coaching
- Adoption Resources
- Attorneys and Financial Issues
- Nurses
- Health & Wellness Programs

